

# Rider Amenities



Image Source: Stantec Consulting Services, Inc.



Image Source: ABC 7 San Francisco, CA

Rider amenities increase accessibility and usability of the transit system.

- Real-time rider information provided at transit stops, or via smart phone applications, web sites, or call-in numbers.
- Posted schedules at bus stops.
- Concrete pads, benches, or bus shelters.
- Larger climate-controlled bus shelters at high-volume stops.
- Use a color or name to brand a corridor.
- Establish major commuter park and rides with amenities such as coffee/news stands.
- On-board amenities:
  - Free Wi-Fi
  - Larger, more comfortable seating
  - Work surfaces/tray tables
  - Cup holders
  - Televisions



Image Source: NJ TRANSIT



Image Source: NJ TRANSIT

## IN-THE-WORKS

By 2014 Centro intends to install real-time transit information on all its buses, including:

- Real-time bus arrival information system with dynamic message signs & web-services;
- Automated on-vehicle stop announcement;
- Automated passenger counters.



Image Source: WMATA